

DISCLOSURE STATEMENT for Richard Clark

Financial Adviser at Panda Mortgages Limited

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This disclosure statement was prepared on 11 January 2019

It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a registered, but not authorised, financial adviser. I can give you advice about category 2 financial products such as life insurance, health insurance, risk insurance, consumer credit contracts, home loans, mortgages, and other insurance products. I specialise in the area of personal risk management, mortgage structure and mortgage finance.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so I can try to fix the problem. You may contact our internal disputes service by telephoning 021 742 980 by email info@pandamortgages.co.nz or in writing to 189 Foley Quarry Road, Dairy Flat Auckland, 0792 RD2

If we cannot agree on how to resolve the issue, you can contact Financial Service Complaints limited. This service will cost you nothing, and will help us resolve any disagreements. You can contact FSCL by emailing complaints@fscl.org.nz or, calling FSCL on 0800 347 257, or in writing to PO BOX 5967, Lambton Quay, Wellington 6145.

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>. The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under "What should you do if something goes wrong?").

Declaration

I, Richard Clark declare that, to the best of my knowledge and belief, the information contained in this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.

Signed :



Date: 11 January 2019

What sort of Adviser am I?

- I am a specialist mortgage advisor and can provide you advice as well as transactional services relating to mortgages.
- I am a specialist mortgage advisor and can provide you advice as well as transactional services relating to mortgages. I can also provide you a transactional service for mortgage protection insurance.
- I am a specialist mortgage advisor and personal risk adviser and can provide you advice as well as transactional services relating to mortgages, life insurance, disability and medical insurance.

Financial Services Complaints Limited

Email: info@fscl.org.nz

Phone: 0800 347257 or 04 472 3725

Fax: 04 472 3728

Postal Address: PO Box 5967, Wellington 6011

Insurance and Savings Ombudsman Scheme Web: www.isombudsman.org.nz

Phone: 0800 888 202 or 04 499 7612

Fax: 04 499 7614

Postal Address: PO Box 10-845, Wellington 6143

Banking Ombudsman Scheme

Email: help@bankomb.org.nz

Phone: 0800 805950

Fax: 04 471 0548

Postal Address: Freepost 218002 PO Box 25327 Featherston St, Wellington 6146

Financial Disputes Resolution Scheme

Email: enquiries@fdrs.org.nz

Phone: 0508 337 337

Fax: 04 918 4901

Postal Address: Freepost 23107 PO Box 2272 Wellington